



## **Report to the Legislature**

### **WORKFIRST CONTRACT OUTCOME MEASURES**

**As required by Chapter 58,  
Laws of 1997, Section 704**

**January 2002**

**Department of Social & Health Services  
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## **WORKFIRST CONTRACT OUTCOME MEASURES**

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**Department of Social and Health Services  
REPORT TO THE LEGISLATURE**

**WorkFirst Contract  
Outcome Measures**

**January 2002**

**Introduction**

Chapter 58, Laws of 1997, Section 704 requires the Washington State Department of Social and Health Services (DSHS) to provide an annual report to the Legislature on the achievements of WorkFirst contract outcome measures by region and contract, beginning in 1999.

For the delivery of WorkFirst services, DSHS enters into agreements with a diverse base of contractors, including community-based organizations, Tribes, local governments, faith-based organizations, and local school districts. DSHS also enters into interlocal agreements with the Employment Security Department (ESD), Office of Trade and Economic Development (OTED), and State Board for Community and Technical Colleges (SBCTC). With the exception of ESD, these WorkFirst partner agencies report their contractor performance directly to the Office of Financial Management (OFM) and are not required to report contract activities to DSHS.

This report covers the period July 1, 2000 through June 30, 2001 (SFY 01) and has information on providers who contracted for the delivery of WorkFirst services with the Department of Social and Health Services, including its Office of Refugee and Immigrant Assistance (ORIA), and with the Employment Security Department (ESD). The report is divided into four major parts:

- Summary of DSHS WorkFirst Contracts (excluding ORIA contracts)
- DSHS WorkFirst Contracts
- ORIA WorkFirst Contracts
- ESD WorkFirst Contracts

For SFY 01, a total of 253 DSHS, ESD and ORIA contractors statewide provided WorkFirst services across the different service delivery regions of Washington State. Maps of the six DSHS service delivery regions and four ESD service delivery regions are in *Appendix A*.

The following tables show the distribution of WorkFirst contractors by region.

**DSHS & ORIA WorkFirst Contracts**

	<b>Region 1</b>	<b>Region 2</b>	<b>Region 3</b>	<b>Region 4</b>	<b>Region 5</b>	<b>Region 6</b>	<b>Total</b>
<b>DSHS</b>	34	29	26	33	35	42	199
<b>ORIA</b>	3	3	3	11	3	7	30

### ESD WorkFirst Contracts

Cascade East	Puget Sound	West	Southwest	Statewide	Total
10	4	8	6	--	24 *

*\* Four ESD contractors provided services in more than one region.*

### **Types of Contracted Services**

The services provided through these contracts generally fall into three categories:

1. **Employment-focused Services.** These services focus on connecting WorkFirst participants to work and keeping them employed, and the majority of these services are administered by the Employment Security Department. ESD WorkFirst contracts are established for the following services:
  - Job Placement in Rural Remote Areas
  - Mentoring/Employer Engagement Placement Services
  - Job Success Coaching
  - Apprenticeship Services
2. **Barrier-removal Services.** These services are aimed at removing barriers to employment facing WorkFirst families, and are primarily administered by the Department of Social and Health Services. Many of the WorkFirst contracts managed by DSHS are for services that address the needs of participants who have not been successful in job search due to such issues as family violence, substance abuse, homelessness, and lack of transportation.

The families who receive these services include those with multiple barriers requiring specialized intervention, families with a history of sanction or resistance to WorkFirst participation, and long-term Temporary Assistance for Needy Families (TANF) families at risk of reaching the 60-month time limit on WorkFirst cash assistance.

DSHS also manages a number of WorkFirst contracts for services that are employment and job preparation-oriented, such as unpaid work experience in supervised settings, GED (General Education Development) programs and Adult Basic Education.

3. **Services for Persons with Limited English Proficiencies.** These specialized services are provided to refugees and other WorkFirst participants with limited English proficiencies. ORIA manages these services, and key features of ORIA WorkFirst contracts are:
  - Services are provided in a culturally sensitive manner and in the participant's primary language.
  - English as a Second Language (ESL) training is blended with work or work activities.
  - Use of specialized employment placement and wage progression strategies.

### **Use of Performance-based Contracts**

Because WorkFirst contracts are performance-based, payments are made based on a participant's successful completion of a specific unit of service or achievement of the expected service outcome. These payments are referred to as "payment points."

A WorkFirst service can have one to several payment points depending on the nature of the service and the desired outcome. The final payment for a WorkFirst service with multiple payment points is typically the largest payment made to a contractor.

For example, Homelessness Prevention Services has only one payment point. This service provides housing and self-sufficiency counseling to WorkFirst participants who are at risk of becoming homeless. The expected outcome is stable housing for at least 60 days and active participation in a required WorkFirst activity or employment. For each participant who achieves this outcome, the contractor is paid \$500.

An example of a service with multiple payment points is Work Experience (WEX). The expected outcome is attainment of skills needed to become employed. A WEX can last several weeks depending on a participant's needs. Three WEX payment points (typically \$400, \$400 and \$700) are established to encourage and assure the active involvement of the contractor in providing individualized mentoring and other job preparation supports needed by a participant.

<i>Payment 1</i>	\$400 for each WEX participant who completes 20 hours at the WEX site.
<i>Payment 2</i>	\$400 for each evaluation conducted at mid point during the WEX activity that documents the participant's progress in meeting the expected WEX outcome.
<i>Payment 3</i>	\$700 for each WEX participant who completes a WEX assignment as required by participant's Individual Responsibility Plan, or obtains unsubsidized employment for 30 days (minimum of 20 hours per week).

### **WorkFirst Service Descriptions**

*Appendix B* contains brief descriptions of contracted WorkFirst services and expected service outcomes.

### **Summary of DSHS WorkFirst Contracts**

In SFY 2001, DSHS contracted with a total of 199 organizations for the provision of WorkFirst services. Of that number (which does not include ORIA WorkFirst contractors), 139 contractors submitted information to the Department that is covered in this report.

The table in *Appendix C* identifies the following at the statewide and regional levels:

- By WorkFirst service, the number of contractors who provided this service to WorkFirst participants in SFY 2001.
- By WorkFirst service, the number of WorkFirst participants served by these contractors.
- By WorkFirst service, the number and percentage of WorkFirst participants who achieved the desired service outcome.

### **DSHS WorkFirst Contracts By Region**

The tables in *Appendix D* lists WorkFirst contractors by region for the period July 1, 2000 through June 30, 2001 and is based on information provided by the contractors.

- Type of service provided by a contractor
- Number of DSHS referrals to a contractor
- Number of individuals served by a contractor
- Number of individuals who completed the service

### **ORIA WorkFirst Contracts**

The tables in *Appendix E* lists a summary of DSHS Office of Refugee and Immigrant Assistance (ORIA) contracts, and identifies contractors by region for the period July 1, 2000 through June 30, 2001.

### **ESD WorkFirst Contracts**

The tables in *Appendix F* lists a summary of Employment Security Department WorkFirst contracts, and identifies contractors by region for the period July 1, 2000 through June 30, 2001.

## **Appendix A**

### **Maps of DSHS & ESD Service Delivery Regions**

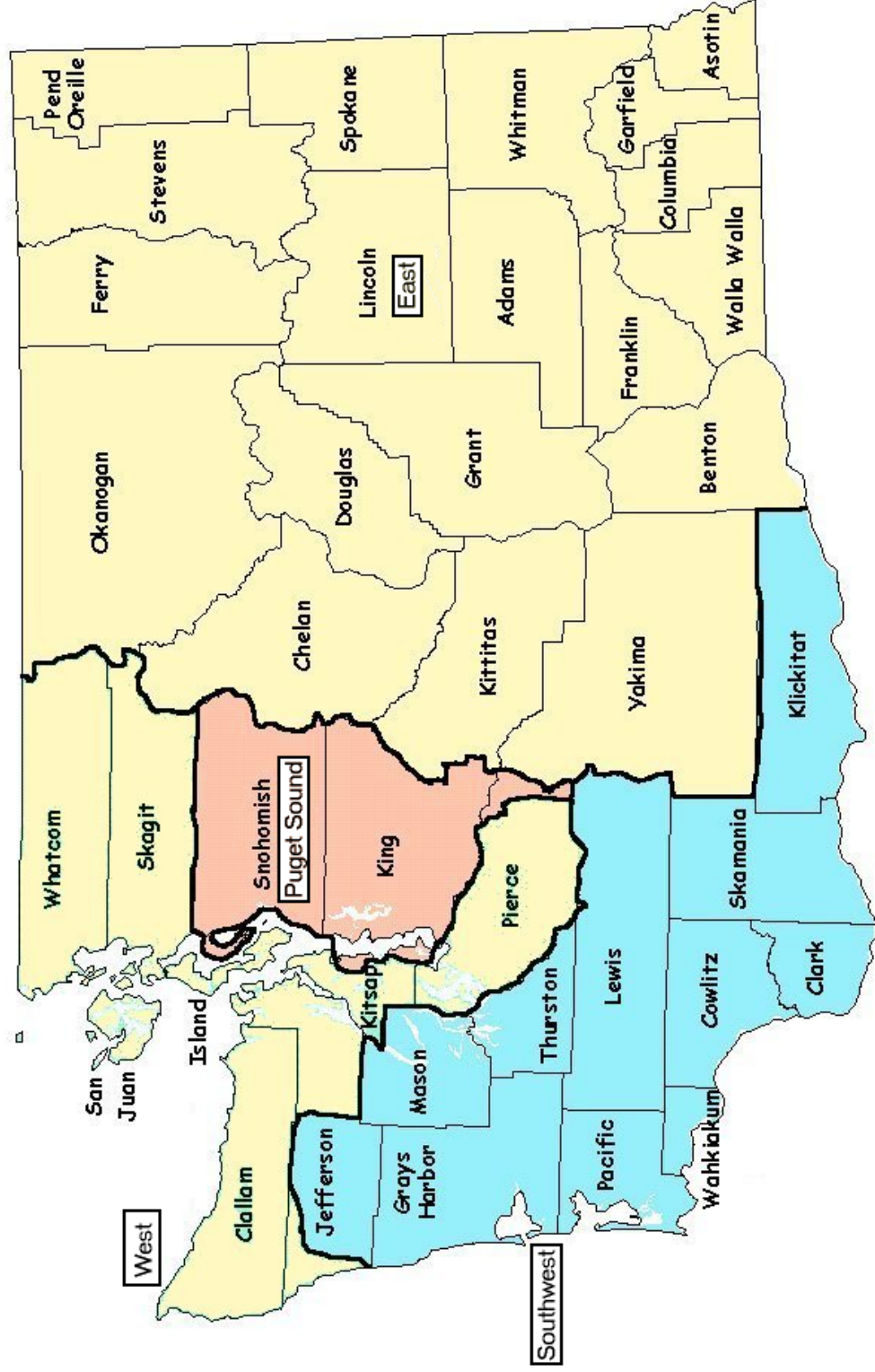




# Employment Security Department

## Regional Map

### ESD Regions of Washington



## **Appendix B**

### **Service Descriptions**

## **Descriptions of WorkFirst Contracted Services**

### **Job Placement**

**Job Placement Services for “Special Needs” and Rural and Remote Areas.** These are job placement services to participants identified as having “special needs” or who live in rural or remote areas. Participants have several characteristics that form strong barriers to employment, such as: low level reading or math skills; a physical, mental or sensory impairment that substantially limits a person’s employability; ex-offenders; drug or alcohol dependency; anger management issues; unable to learn tasks in a standardized format; and unable to read or learning disabled.

The expected service outcome is placement in unsubsidized employment with a 90-day retention. Services may include job preparation and placement activities, job development, one-on-one counseling, skills assessment and exploration, problem resolution, employer training and coaching of new TANF employees, and wage enhancement and career advancement counseling.

### **Job Preparation & Retention Services**

**Apprenticeship Services.** These are comprehensive services for persons who are unfamiliar with apprenticeship opportunities and may require substantive support to progress through a long-range self-sufficiency plan.

Preparatory work to enter an apprenticeship may require several months of mixing work and education, and the development of a specific plan targeting a particular apprenticeship.

The expected service outcome is to prepare and assist participants to enter into an apprenticeship in the construction trade or other occupation.

**Employment/Job Retention.** These services for working WorkFirst participants are designed to increase their job success and provide them with the help they need to stay employed for at least one year. Job retention service contracts with DSHS ended in August 2000 with the implementation of the Employment Security Department’s Job Success Coach Initiative.

**Job Success Coach.** These are services aimed at enhancing a person’s move towards self-sufficiency through job retention and wage progression activities. Job success coaches help WorkFirst participants develop a Success Plan with a targeted wage, assist them in making the transition from entry-level to higher wages, and direct them to services that address their specific needs.

The expected service outcome is attainment of a higher wage and job retention for two years.

**Work Experience (WEX).** This is supervised, unpaid work performed for a private non-profit agency or governmental or tribal entity, and may include job preparation workshops and other activities. It offers WorkFirst participants an opportunity to practice their current job skills, learn new skills and create a current work history in a supportive and flexible environment.

Work experience is for WorkFirst participants who:

- Have been unsuccessful in job search.
- Lack the basic job skills required by local employers.
- Have been out of the job market for an extended period.
- Have demonstrated an inability to get to appointments on time or handle routine issues such as child care or transportation.
- Have demonstrated an inability to get along with peers, co-workers, or supervisors.

WEX participants who receive this service are expected to complete 12 weeks of unpaid work or WEX activities, or become employed within the 12-week time frame.

**Pre-Work Experience.** Pre-WEX is an intake interview workshop designed to facilitate successful participation in a WEX placement. It prepares WorkFirst participants to search for work with more enthusiasm and confidence. The service is available to WorkFirst participants who have accepted a WEX placement, or have social, emotional and/or behavioral factors that need to be addressed before entering a WEX placement. The expected service outcome is entering a WEX placement.

**WorkFirst Education.** These are Adult Basic Education courses, General Education Development programs, and high school completion courses. Expected service outcome is course completion, or attainment of a GED or high school diploma.

### **Special Needs Services (Hard to Employ)**

**Children with Special Needs.** These services are for WorkFirst participants who are unable to look for work or keep a job because they have a child with special developmental, medical, or behavioral needs. These services are provided through contracts with county Public Health Departments, and include in-home public health nurse assessments, case consultations and follow-up visits. The expected service outcome is a report to the case manager outlining the impact of those with special needs on the ability of the parent to participate in WorkFirst.

**Family Violence.** DSHS contracts for on-site domestic violence specialists to help WorkFirst participants affected by family violence and provide technical assistance and training on family violence issues to WorkFirst staff. The expected service outcome is safety planning and referrals to additional family violence services as appropriate, and entry in an approved WorkFirst activity.

**Other Job Preparation Services.** These specialized services include the following:

- ***Pregnancy to Employment Services*** are available to address the special needs of caregivers with very young babies and those of pregnant women who are not exempt from work requirements. These services are designed to help assure healthy babies, and support parents in their efforts to make a smooth transition to the workforce. The expected service outcomes vary with each type of service by region. Expected service outcomes vary depending on the service provided and workshop, and range from workshop completion to employment.
- ***Homeless Intervention/Prevention Services*** are provided to WorkFirst families who are homeless or at risk of becoming homeless, or need help developing independent living or money management skills that impact housing stability. The expected service outcome is to remain in stable housing for 60 days and participate in WorkFirst.
- ***Pre-employment Training and Retention Services*** are customized life skills and mentoring services and training for WorkFirst participants entering a pre-employment training program developed by community and technical colleges in partnership with employers. The expected service outcome is to obtain employment for 90 days in an occupation related to the training.
- ***Job Skills Training*** is short-term job skills development training that prepares people for work in a number of fields including child care, customer service, warehouse industry, and the computer industry. Contracts have also been established for workshops in a number of different areas that support employment, including effective job search, positive attitude development, and developing good work habits. Expected service outcomes vary depending on the training and workshop, and range from workshop completion to employment.
- ***Employment Support*** is designed to re-engage persons who are not participating in a WorkFirst activity and are being sanctioned or are at risk of being sanctioned. The expected service outcome is participation in an appropriate WorkFirst activity for two weeks.
- ***Intensive In-home Services*** are provided to individuals who either refuse to cooperate in required WorkFirst activities, have been sanctioned, or are at risk of being sanctioned. The expected service outcome is to enter into an approved WorkFirst activity and participate for 14 weeks.
- ***Self-employment Services*** are available to people who are currently self-employed or wish to operate their own business, and are used to assess whether the business is viable and can lead to self-sufficiency. The expected service outcome is development of a business plan and recommendation to the WorkFirst case manager on the potential and viability of a self-employment business.
- ***TANF Outreach*** is available to TANF applicants who have minor children or are pregnant and need help completing the application process, including assistance getting the information and documentation needed to determine TANF eligibility. The expected service outcome is completion of a TANF application.

- **Employment-Focused Mental Health Counseling** is provided by qualified mental health professionals counselors who conduct:
  - ✓ Short-term crisis intervention and conflict resolution
  - ✓ Assessment of cognitive and psycho-social functioning
  - ✓ Time-limited counseling on issues affect a person's ability to move toward self-sufficiency
  - ✓ Screening and referral for more intensive mental health services or treatment
  - ✓ Case consultation with WorkFirst staff

The expected service outcome is completion of a counseling session with a mental health professional.

**Learning Needs Services.** These services are for WorkFirst participants who have learning disabilities and include psychological assessments, development of effective job search and job accommodation strategies, case management consultation, and coaching. The expected service outcome varies with each type of service, and can be based on completion of a consultation or coaching session, development of an action plan, active participation in a WorkFirst activity, or employment.

**Mentoring and Employer Engagement for Special Needs.** These behavior change-focused services are provided in conjunction with the ESD Job Search Workshop. The expected service outcome is placement in unsubsidized employment with a 90-day mentoring period to assist in retaining employment. Some of the services provided include: assessment and/or evaluation, aptitude interest testing, workshops, job coaching, one-on-one counseling, job development, client and employer mentoring with close monitoring of this activity, employer involvement with the progress of the WorkFirst client, advocacy for training and career advancement, and flexible work hours to accommodate a person's needs.

**Whole Family Services.** These are comprehensive assessments and services that address the special needs of long-term families (on TANF for 36 months or more) in WorkFirst who have significant barriers to employment and are at risk of reaching the TANF time limit. The expected service outcome is an exit from TANF for six months.

### **Transportation & Child Care Services**

**Transportation.** Transportation services to and from WorkFirst activities or employment in areas where public transportation is not available. These services also include assistance with obtaining a valid driver's license. Expected service outcome is transportation provided one-way or attainment of a driver's license.

**Child Care.** This service helps WorkFirst families find suitable child care facilities. Expected service outcome is the family remaining with the same child care facility for six months.

## **Appendix C**

### **Summary of DSHS WorkFirst Contracts: Statewide and by Region**

## DSHS WorkFirst Contract Summary Report - Statewide Rollup

SFY 99-00		Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
			Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	
Number of contractors reporting outcomes									
		<b>Job Preparation</b>							
101	92	Job Retention Service <sup>3</sup>	6487	613	9%	1669	722	43%	+34
100	88	WorkFirst - Work Experience	2316	929	40%	1448	669	46%	+6
34	36	WorkFirst Education Services	797	96	12%	686	106	15%	+3
		Sub-Total >	9600	1638	17%	3803	1497	39%	+22%
		<b>Hard to Employ</b>							
27	31	Children With Special Needs	343	287	84%	334	302	90%	+6
	23	Family Violence	this service was not available			670	116	17%	
46	67	Other Job Preparation Activities <sup>4</sup>	1415	433	31%	3035	1215	40%	+9
11	10	WorkFirst Learning Needs	224	59	26%	122	36	30%	+4
	19	Whole Family Services <sup>5</sup>	this service was not available						
		Sub-Total >	1982	779	39%	4161	1669	40%	+1%
		<b>Transportation and Child Care Services</b>							
0	1	WorkFirst - Child Care	no data reported			93	15	16%	
2	7	WorkFirst - Transportation <sup>6</sup>	143	130	91%	298	170	57%	-34
		Sub-Total >	143	130	91%	391	185	47%	-44%
		Total >	11725	2547	22%	8355	3351	40%	+18%

<sup>1</sup> Number Served reflects those that entered the service by reaching the first payment point.

<sup>2</sup> Percentages are calculated on those that reached the first payment point and those that completed the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services began in mid-April 2001. No data to report at this time. A one year service.

<sup>6</sup> In SFY99-00 Transportation services involved providing a round trip to and from a WorkFirst activity.

By SFY01 services were designed to provide a round trip to and from a WorkFirst activity, but also assist WorkFirst participant re-gain their drivers license so they could participate in employment or Work activities.

A zero (0) in the number of contractors reporting outcomes column states they have contractors, but no data was received for that service.

A blank in the number of contractors reporting outcomes column states they had no contractors for that service.



### DSHS WorkFirst Contract Summary Report - Region 1

SFY 99-00		SFY 01		SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
Services Purchased		Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint			
Number of contractors reporting outcomes										
11	5	Job Preparation			45	10	22%	+16		
12	9	Job Retention Service <sup>3</sup>			493	307	62%	+21		
4	4	WorkFirst - Work Experience			191	52	27%	+5		
Sub-Total >		3093	417	13%	729	369	51%	+38		
Hard to Employ										
5	6	Children With Special Needs			110	102	93%	+11		
	4	Family Violence			78	60	77%	na		
6	9	Other Job Preparation Activities <sup>4</sup>			1216	429	35%	+26		
0	1	WorkFirst Learning Needs			1	0	0%	0		
Whole Family Services <sup>5</sup>		this region does not have this service			this region does not have this service					
Sub-Total >		555	142	26%	1405	591	42%	+16		
Transportation and Child Care Services										
WorkFirst - Child Care		this region does not have this service			this region does not have this service					
WorkFirst - Transportation		this region does not have this service			this region does not have this service					
Sub-Total >										
Total >		3648	559	15%	2134	960	45%	+30		

Notes:

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> Percentage is calculated on participants who reached the first payment point and the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services was implemented in mid-April 2001. No data available yet.

**A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service.**

**A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.**

**SFY 99-00**      Region 1 contracted with a total of 26 different contractors

**SFY 01**        Region 1 contracted with a total of 34 different contractors

# DSHS WorkFirst Contract Summary Report - Region 2

Appendix C

SFY 99-00	SFY 01	Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
			Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	
Number of contractors reporting outcomes									
14	10	<b>Job Preparation</b>							
15	5	Job Retention Service <sup>3</sup>	680	86	13%	165	109	66%	+53
2	2	WorkFirst - Work Experience	264	103	39%	99	49	49%	+10
		WorkFirst Education Services	215	5	2%	149	11	7%	+5
		Sub-Total >	1159	194	17%	413	169	41%	+24
		<b>Hard to Employ</b>							
4	3	Children With Special Needs	51	49	96%	24	23	96%	even
	2	Family Violence	this service was not available			121	7	6%	na
8	12	Other Job Preparation Activities <sup>4</sup>	334	202	60%	475	104	22%	-38
1	2	WorkFirst Learning Needs	144	5	3%	59	2	3%	even
	1	Whole Family Services <sup>5</sup>	this service was not available			5	0	0%	na
		Sub-Total >	529	256	48%	679	136	20%	-28
		<b>Transportation and Child Care Services</b>							
		WorkFirst - Child Care	this region does not have this service			this region does not have this service			
1	1	WorkFirst - Transportation <sup>6</sup>	124	124	100%	19	19	100%	even
		Sub-Total >	124	124	100%	19	19	100%	even
		Total >	1812	574	32%	1111	324	29%	-3

## Notes:

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> Percentage is calculated on participants who reached the first payment point and the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services was implemented in mid-April 2001. No data available yet.

<sup>6</sup> In SFY99-00 transportation services involved providing a round trip to and from a WorkFirst Activity.

During SFY 01 services were expanded to include assisting WorkFirst participants to re-instate their drivers license to enable them to participate in employment acti

**A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service**

**A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.**

**SFY 99-00** Region 2 contracted with a total of 24 different contractors

**SFY 01** Region 2 contracted with a total of 29 different contractors

## DSHS WorkFirst Contract Summary Report - Region 3

SFY 99-00	SFY 01	Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
			Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	
Number of contractors reporting outcomes									
14	5	<b>Job Preparation</b>							
		<b>Job Retention Service</b> <sup>3</sup>	293	30	10%	126	41	33%	+23
12	3	WorkFirst - Work Experience	61	14	23%	14	7	50%	+27
2	1	WorkFirst Education Services	35	5	14%	20	5	25%	+11
		Sub-Total >	389	49	13%	160	53	33%	+20
		<b>Hard to Employ</b>							
2	3	Children With Special Needs	29	19	66%	11	6	55%	-11
	4	Family Violence	this service was not available			60	0	0%	na
7	4	Other Job Preparation Activities <sup>4</sup>	182	50	27%	109	49	45%	+18
1	1	WorkFirst Learning Needs	59	50	85%	54	28	52%	-33
	0	Whole Family Services <sup>5</sup>	this service was not available			no data reported			
		Sub-Total >	270	119	44%	234	83	35%	-9
		<b>Transportation and Child Care Services</b>							
		WorkFirst - Child Care	this region does not have this service			this region does not have this service			
		WorkFirst - Transportation	this region does not have this service			this region does not have this service			
		Sub-Total >							
		Total >	659	168	25%	394	136	35%	+10

Notes:

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> Percentage is calculated on participants who reached the first payment point and the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services was implemented in mid-April 2001. No data available yet.

**A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service.**

**A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.**

**SFY 99-00**      Region 3 contracted with a total of 22 different contractors

**SFY 01**        Region 3 contracted with a total of 26 different contractors

## DSHS WorkFirst Contract Summary Report - Region 4

SFY 99-00	SFY 01	Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
			Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	
Number of contractors reporting outcomes									
9	4	<b>Job Preparation</b>							
3	1	Job Retention Service <sup>3</sup>	1144	203	18%	758	419	55%	+37
0	0	WorkFirst - Work Experience	13	2	15%	5	0	0%	-15
		WorkFirst Education Services	no data reported			no data reported			
		<b>Sub-Total &gt;</b>	<b>1157</b>	<b>205</b>	<b>18%</b>	<b>763</b>	<b>419</b>	<b>55%</b>	<b>+37</b>
		<b>Hard to Employ</b>							
0	1	Children With Special Needs	this service was not available			59	41	69%	+69
0	2	Family Violence	this service was not available			14	1	7%	+7
7	12	Other Job Preparation Activities <sup>4</sup>	318	67	21%	697	301	43%	+22
2	1	WorkFirst Learning Needs	12	1	8%	2	0	0%	-8
		Whole Family Services <sup>5</sup>	this service was not available			5	0	0%	na
		<b>Sub-Total &gt;</b>	<b>330</b>	<b>68</b>	<b>21%</b>	<b>772</b>	<b>343</b>	<b>44%</b>	<b>+23</b>
		<b>Transportation and Child Care Services</b>							
0	1	WorkFirst - Child Care	no data reported			93	15	16%	
0	0	WorkFirst - Transportation <sup>6</sup>	no data reported			no data reported			
		<b>Sub-Total &gt;</b>				<b>93</b>	<b>15</b>	<b>16%</b>	
		<b>Total &gt;</b>	<b>1487</b>	<b>273</b>	<b>18%</b>	<b>1628</b>	<b>777</b>	<b>48%</b>	<b>+30</b>

Notes:

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> Percentage is calculated on participants who reached the first payment point and the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services was implemented in mid-April 2001. No data available yet.

<sup>6</sup> In SFY99-00 transportation services involved providing a round trip to and from a WorkFirst Activity.

During SFY 01 services were expanded to include assisting WorkFirst participants to re-instate their drivers license to enable them to participate in employment activit

**A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service**

**A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.**

**SFY 99-00**      Region 4 contracted with a total of 27 different contractors

**SFY 01**        Region 4 contracted with a total of 33 different contractors

## DSHS WorkFirst Contract Summary Report - Region 5

			SFY 99-00			SFY 01			
SFY 99-00	SFY 01	Services Purchased	Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	Final Paypoint % difference between SFYs
Number of contractors reporting outcomes									
18	14	<b>Job Preparation</b>	870	77	9%	218	4	2%	-7
20	15	Job Retention Service3	662	253	38%	360	118	33%	-5
9	10	WorkFirst - Work Experience	185	27	15%	208	30	14%	-1
		WorkFirst Education Services	1717	357	21%	786	152	19%	-2
		Sub-Total >							
		<b>Hard to Employ</b>							
2	1	Children With Special Needs	34	29	85%	58	58	100%	+15
	3	Family Violence	this service was not available			373	48	13%	
8	13	Other Job Preparation Activities <sup>4</sup>	154	77	50%	533	332	65%	+15
2	1	WorkFirst Learning Needs	9	3	33%	6	6	100%	+67
	0	Whole Family Services <sup>5</sup>	this service was not available			no data reported			
		Sub-Total >	197	109	55%	970	444	46%	-9
		<b>Transportation and Child Care Services</b>							
		WorkFirst - Child Care	this region does not have this service			this region does not have this service			
1	2	WorkFirst - Transportation <sup>6</sup>	19	6	32%	186	136	73%	+41
		Sub-Total >	19	6	32%	186	136	73%	+41
		Total >	1933	472	24%	1942	732	38%	+14

**Notes:**

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> Percentage is calculated on participants who reached the first payment point and the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services was implemented in mid-April 2001. No data available yet.

<sup>6</sup> In SFY99-00 transportation services involved providing a round trip to and from a WorkFirst Activity.

During SFY 01 services were expanded to include assisting WorkFirst participants to re-instate their drivers license to enable them to participate in employment activities.

**A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service.**

**A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.**

**SFY 99-00**      Region 5 contracted with a total of 29 different contractors

**SFY 01**        Region 5 contracted with a total of 35 different contractors

## DSHS WorkFirst Contract Summary Report - Region 6

SFY 99-00	SFY 01	Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
			Number Served <sup>1</sup>	Number Reaching Final Paypoint	% Reaching Final Paypoint <sup>2</sup>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	
<b>Number of contractors reporting outcomes</b>									
19	13	<b>Job Preparation</b>							
15	13	Job Retention Service <sup>3</sup>	1163	78	7%	357	139	39%	+32
4	4	WorkFirst - Work Experience	742	319	43%	477	188	39%	-4
		WorkFirst Education Services	180	19	11%	118	8	7%	-4
		<b>Sub-Total &gt;</b>	<b>2085</b>	<b>416</b>	<b>20%</b>	<b>952</b>	<b>335</b>	<b>35%</b>	<b>+15</b>
		<b>Hard to Employ</b>							
3	1	Children With Special Needs	101	85	84%	72	72	100%	+16
	2	Family Violence	this service was not available			24	0	0%	
	4	Other Job Preparation Activities <sup>4</sup>	this region does not have this service			5	0	0%	
		WorkFirst Learning Needs	this region does not have this service			this region does not have this service			
	2	Whole Family Services <sup>5</sup>	this service was not available						
		<b>Sub-Total &gt;</b>	<b>101</b>	<b>85</b>	<b>84%</b>	<b>101</b>	<b>72</b>	<b>71%</b>	<b>-13</b>
		<b>Transportation and Child Care Services</b>							
0	0	WorkFirst - Child Care	this region does not have this service			this region does not have this service			
		WorkFirst - Transportation <sup>6</sup>	no data reported			no data reported			
		<b>Sub-Total &gt;</b>	<b>0</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>0%</b>	
		<b>Total &gt;</b>	<b>2186</b>	<b>501</b>	<b>23%</b>	<b>1053</b>	<b>407</b>	<b>39%</b>	<b>+16</b>

**Notes:**

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> Percentage is calculated on participants who reached the first payment point and the last payment point.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Replaced with Job Success Coach administered by ESD in Sept. of 2000.

<sup>4</sup> Other Job Preparation Activities includes a variety of services for the hard to employ WorkFirst participant.

<sup>5</sup> Whole Family Services was implemented in mid-April 2001. No data available yet.

<sup>6</sup> In SFY99-00 transportation services involved providing a round trip to and from a WorkFirst Activity.

During SFY 01 services were expanded to include assisting WorkFirst participants to re-instate their drivers license to enable them to participate in employment activities

**A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service.**

**A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.**

**1999** Region 6 contracted with a total of 35 different contractors

**2000** Region 6 contracted with a total of 42 different contractors

## **Appendix D**

### **DSHS WorkFirst Contractors by Region**

	Job Preparation - Job Retention			Job Preparation - Work Experience					
	Job Retention Services	Number of completions of Payment Point 1 = Participant employed for 30 days from the date of the Service Delivery Plan	Number of completions of Payment Point 4 = Participant remains employed on the 360th day from Service Delivery Plan	Pre-Work Experience activity	Number of completions of Payment Point 1 = Completion of one week of activities	**Number of completions of last Payment Point for service. Varies by Contractor as to the number of Payment Points and outcome.	Work Experience	Number of completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of completions of Payment Point 3 = Completion of Work Experience activity and/or obtaining employment
<b>WorkFirst Contracted Service Providers in Region 1</b>	<b>RS</b>	<b>PP1</b>	<b>PP4</b>	<b>PW</b>	<b>PP1</b>	<b>**last PP</b>	<b>WE</b>	<b>PP1</b>	<b>PP3</b>
Contractor									
Adams County Health District									
Asotin County Health District									
Behavioral Sciences Institute									
Big Bend Community College									
CAPA Catholic Charities									
Career Connections				1	0	0			
Career Path Services	18	17	2				11	10	6
Chelan Douglas Health District									
Chelan Douglas Comm Action Council							1	1	1
Columbia Basin Alternative High School									
Columbia Basin Domestic Violence Con									
Community Colleges of Spokane	4	2	1	13	8	7	35	14	2
Confederate Tribes of the Colville									
Crawford & Company									
Empire Health Services, Inc									
Family, Marriage & Counseling									
Goodwill Industries of the Inland NW							1	1	0
Grant County Health District									
Holy Family Hospital									
Learning Disabilities Association									
Lincoln County Public Health Coalition									
NE Washington Rural Resources	1	1	1	15	15	1	7	7	7
NE Tri County Health District									
NOVA							9	8	5
Okanogan County Domestic Violence Center									
Okanogan County Health District									
Pentad Private Industry Council									
Pre-Vocational Training Center	7	7	6	74	74	46	54	38	35
Rainier Case Management	19	18	0	306	241	140	104	76	57
Single Parent Outreach									
Spokane Regional Health District									
Whitman County Health District									
YWCA									
YWCA of Wenatchee									
<b>REGION 1 TOTALS</b>	<b>49</b>	<b>45</b>	<b>10</b>	<b>409</b>	<b>338</b>	<b>194</b>	<b>222</b>	<b>155</b>	<b>113</b>
Is not contracted for that service									



WorkFirst Contracted Service Providers in Region 1	Job Preparation - WorkFirst Education Services						Hard to Employ		Hard to Employ		
	Adult Basic Education	Number of completions of Payment Point 1 = Pre-Course Evaluation & Personal Evaluation Plan	Number of completions of Payment Point 6 = General Education Development Certificate	General Education Development or High School Completion	Number of completions of Payment Point 1 = Evaluation of existing academic level	Number of completions of Payment Point 3 = Payment for obtaining GED certificate or diploma or returning to school	Children with Special Needs Evaluation by a Public Health Nurse	Number of completions of Payment Point 1 = Evaluation, consultation and referral to community services	Family Violence Services	**Number of completions of Payment Point 1 = service descriptions vary by contractor	**Number of completions of last Payment Point for service. Varies by contractor as to the number of Payment Points and outcome.
Contractor	BE	PP1	PP6	GE	PP1	PP3	XN	PP1	XF	**PP1	**last PP
Adams County Health District							1	1			
Asotin County Health District											
Behavioral Sciences Institute											
Big Bend Community College											
CAPA Catholic Charities											
Career Connections											
Career Path Services	92	89	30	11	11	2					
Chelan Douglas Health District							4	4			
Chelan Douglas Comm Action Council											
Columbia Basin Alternative High School	2	2	0								
Columbia Basin Domestic Violence Con									7	7	3
Community Colleges of Spokane	88	71	19								
Confederate Tribes of the Colville											
Crawford & Company											
Empire Health Services, Inc											
Family, Marriage & Counseling											
Goodwill Industries of the Inland NW											
Grant County Health District							5	5			
Holy Family Hospital											
Learning Disabilities Association											
Lincoln County Public Health Coalition											
NE Washington Rural Resources											
NE Tri County Health District							1	1			
NOVA											
Okanogan County Domestic Violence Center									71	71	57
Okanogan County Health District							3	3			
Pentad Private Industry Council	18	18	1								
Pre-Vocational Training Center											
Rainier Case Management											
Single Parent Outreach											
Spokane Regional Health District							96	88			
Whitman County Health District											
YWCA									16	16	3
YWCA of Wenatchee									6	6	4
<b>REGION 1 TOTALS</b>	<b>200</b>	<b>180</b>	<b>50</b>	<b>11</b>	<b>11</b>	<b>2</b>	<b>110</b>	<b>102</b>	<b>78</b>	<b>78</b>	<b>60</b>
Is not contracted for that service											

WorkFirst Contracted Service Providers in Region 1	Hard to Employ - Other									Hard to Employ		
	Intensive In-home services	Number of completions of Payment Point 1 = Development of Service Care Plan	Number of completions of Payment Point 4 = Participation in WorkFirst activity for 14 weeks, CM approval	Job Skills Training program	Number of completions of Payment Point 1 = Evaluation or service care plan	**Number of completions of last Payment Point for service. Varies by contractor as to the number of Payment Points and outcome.	Pregnancy to Employment Services	**Number of completions of Payment Point 1 = service descriptions vary by contractor	**Number of completions of last Payment Point for service. Varies by contractor as to the number of Payment Points and outcome.	Learning Needs	Number of completions of Payment Point 1 = Informal Evaluation, consultation & written report	**Number of completions of last Payment Point for service. Varies by contractor as to the number of Payment Points and outcome.
Contractor	IH	PP1	PP4	JT	PP1	**last PP	XP	**PP1	**last PP	LD	PP1	**last PP
Adams County Health District												
Asotin County Health District												
Behavioral Sciences Institute	27	25	4									
Big Bend Community College												
CAPA Catholic Charities							21	19	1			
Career Connections												
Career Path Services												
Chelan Douglas Health District												
Chelan Douglas Comm Action Council												
Columbia Basin Alternative High School												
Columbia Basin Domestic Violence Con												
Community Colleges of Spokane				72	46	11						
Confederate Tribes of the Colville	5	3	0									
Crawford & Company												
Empire Health Services, Inc							209	190	27			
Family, Marriage & Counseling												
Goodwill Industries of the Inland NW				26	21	12						
Grant County Health District												
Holy Family Hospital							43	43	12			
Learning Disabilities Association										1	1	0
Lincoln County Public Health Coalition												
NE Washington Rural Resources												
NE Tri County Health District												
NOVA												
Okanogan County Domestic Violence Center												
Okanogan County Health District												
Pentad Private Industry Council												
Pre-Vocational Training Center												
Rainier Case Management	828	698	321									
Single Parent Outreach												
Spokane Regional Health District							174	171	41			
Whitman County Health District												
YWCA												
YWCA of Wenatchee												
<b>REGION 1 TOTALS</b>	<b>860</b>	<b>726</b>	<b>325</b>	<b>98</b>	<b>67</b>	<b>23</b>	<b>447</b>	<b>423</b>	<b>81</b>	<b>1</b>	<b>1</b>	<b>0</b>
is not contracted for that service												

	Job Preparation - Job Retention			Job Preparation - WEX			Job Preparation - WF Education		
	Job Retention Services	Number of completions of Payment Point 1 = Participant employed for 30 days from the date of the Service Delivery Plan	Number of completions of Payment Point 4 = Participant remains employed on the 360th day from Service Delivery Plan	Work Experience	Number of completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of completions of Payment Point 3 = Completion of Work Experience activity and/or obtaining employment	Adult Basic Education	Number of completions of Payment Point 1 = Pre-Course Evaluation & Personal Evaluation Plan	Number of completions of Payment Point 6 = General Education Development Certificate
<b>WorkFirst Contracted Service Providers in Region 2</b>	<b>RS</b>	<b>PP1</b>	<b>PP4</b>	<b>WE</b>	<b>PP1</b>	<b>PP3</b>	<b>BE</b>	<b>PP1</b>	<b>PP6</b>
Behavioral Sciences Institute									
Benton Franklin Community Action Ctr									
Benton Franklin Co. Health Dist									
Blue Mt. Action Council	22	14	14						
Columbia Basin College									
Columbia Industries	13	13	11	3	3	0	78	78	11
Crawford & Company									
Elmview									
Goodwill Industries of the Columbia	16	7	5						
Growing Capable Parents									
Horizon of Sunnyside	81	66	53	72	72	36			
Jerald's Consulting									
Karr Northwest				17	16	7			
Kittitas County Health Dist									
People for People									
Provident Services	40	0	0						
Rainier Case Management	45	32	9						
South Columbia Rural Health Center									
Sunderland Family Treatment Srv	19	11	6	6	1	0			
Tacoma Goodwill Industries	1	1	1						
Walla Walla Community College									
Walla Walla Health Dept									
Yakima County Coalition for Homeless									
Yakima County Health District									
Yakima Nation									
Yakima Valley Community College	15	10	10	39	7	6	131	71	0
Yakima Valley Farm Workers	13	11	0						
Yakima Valley Opp Industrialization									
YWCA of Yakima									
<b>TOTALS</b>	<b>265</b>	<b>165</b>	<b>109</b>	<b>137</b>	<b>99</b>	<b>49</b>	<b>209</b>	<b>149</b>	<b>11</b>

WorkFirst Contracted Service Providers in Region 2	Hard to Employ		Hard to Employ			Hard to Employ - Other								
	Children with Special Needs Evaluation by a Public Health Nurse	Number of completions of Payment Point 1 = Evaluation, consultation and referral to community services	Family Violence Services	Number of completions of Payment Point 1 = DV evaluation/safety plan	Number of completions of Payment Point 2: Entering a countable component	Intensive In-home services	Number of completions of Payment Point 1 = Development of Service Care Plan	Number of completions of Payment Point 4 = Participation in WorkFirst activity for 14 weeks, CM approval	Motivation to Work training	Number of completions of Payment Point 1 = Pre-course evaluation and testing	Number of completions of Payment Point 2 = Completion of activities and enters a Work Experience or employment	Pregnancy to Employment Services	Number of completions of Payment Point 1 = 4 sessions of class	Number of completions of Payment Point 4: Entering a WorkFirst countable component
Vendor	XN	PP1	XF	PP1	PP2	IH	PP1	PP4	MO	PP1	PP2	XP	PP1	PP4
Behavioral Sciences Institute						63	40	12						
Benton Franklin Community Action Ctr														
Benton Franklin Co. Health Dist	20	19												
Blue Mt. Action Council														
Columbia Basin College														
Columbia Industries						24	24	2						
Crawford & Company														
Elmview														
Goodwill Industries of the Columbia						24	16	5						
Growing Capable Parents												87	67	15
Horizon of Sunnyside						109	102	17						
Jerald's Consulting						7	7	0						
Karr Northwest														
Kittitas County Health Dist	0	0												
People for People														
Provident Services						7	6	3						
Rainier Case Management						108	108	20	31	31	24			
South Columbia Rural Health Center			190	121	7									
Sunderland Family Treatment Srv						52	28	6						
Tacoma Goodwill Industries														
Walla Walla Community College														
Walla Walla Health Dept	2	2												
Yakima County Coalition for Homeless														
Yakima County Health District	2	2												
Yakima Nation						13	3	0						
Yakima Valley Community College									69	10	0			
Yakima Valley Farm Workers						35	33	0						
Yakima Valley Opp Industrialization														
YWCA of Yakima			93	55	13									
TOTALS	24	23				442	367	65	100	41	24	87	67	15

WorkFirst Contracted Service Providers in Region 2	Hard to Employ			Hard to Employ				Transportation Services	
	Learning Needs	Number of completions of Payment Point 1 = Learning Differences screening	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Whole Family Services	Number of completions of Payment Point 1 = Engagement and Evaluation	Number of completions of Payment Point 11 = Unsubsidized Employment for 90 days	Number of completions of Payment Point 12 = Independence from TANF for 6 mo	Transportation Services	Number of completions of Payment Point 1 = Utilization of transportation services
Vendor	LD	PP1	**last PP	WFS	PP1	PP11	PP12	TN	PP1
Behavioral Sciences Institute									
Benton Franklin Community Action Ctr				6	5	0	0		
Benton Franklin Co. Health Dist									
Blue Mt. Action Council									
Columbia Basin College									
Columbia Industries									
Crawford & Company									
Elmview									
Goodwill Industries of the Columbia									
Growing Capable Parents									
Horizon of Sunnyside									
Jerald's Consulting									
Karr Northwest									
Kittitas County Health Dist									
People for People								19	19
Provident Services									
Rainier Case Management	29	29	0						
South Columbia Rural Health Center									
Sunderland Family Treatment Srv									
Tacoma Goodwill Industries									
Walla Walla Community College									
Walla Walla Health Dept									
Yakima County Coalition for Homeless									
Yakima County Health District									
Yakima Nation									
Yakima Valley Community College	74	30	2						
Yakima Valley Farm Workers									
Yakima Valley Opp Industrialization									
YWCA of Yakima									
TOTALS	103	59	2	6	5	0	0		

WorkFirst Contracted Service Providers in Region 3	Job Preparation - Job Retention			Job Preparation - Work Experience						Job Preparation - WF Education		
	Job Retention Services	Number of completions of Payment Point 1 = Participant employed for 30 days from the date of the Service Delivery Plan	Number of completions of Payment Point 4 = Participant remains employed on the 360th day from Service Delivery Plan	Pre-Work Experience activity	Number of completions of Payment Point 1 = Vocational assessment	Number of completions of Payment Point 2: Completes training and enters into a WEX	Work Experience	Number of completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of completions of Payment Point 3 = Completion of Work Experience activity and/or obtaining employment	Adult Basic Education	Number of completions of Payment Point 1 = Pre-Course Evaluation & Personal Evaluation Plan	Number of completions of Payment Point 6 = General Education Development Certificate
Contractor	RS	PP1	PP4	PW	PP1	PP2	WE	PP1	PP3	BE	PP1	PP6
Affiliates in Mental Health												
Center for Career Alternatives										20	20	5
Chinook Enterprises												
Community Mental Health Services												
Island County Health Department												
Island Employment Services	13	10	2									
Learning Disabilities Assoc of WA												
Lummi Indian Business Co							3	3	2			
New Leaf												
NW Private Industry Council												
Refugee Women's Alliance												
Service Alternatives	31	19	17									
Skagit County Health Department												
Skagit Domestic Violence & Sexual Assault Ctr												
Snohomish County Center for Battered Women												
Snohomish Health District												
Sunrise Services aka Community Trades & Careers												
TRAC	78	56	15									
Tulalip Tribes of WA							8	8	4			
Venture Advisory Service												
Volunteers of America												
Whatcom County Health & Human Services												
Whatcom Crisis Services												
With Grace												
Work Opportunities	26	17	7									
YWCA/Operation Improvement	35	24	0				6	3	1			
<b>TOTALS</b>	<b>183</b>	<b>126</b>	<b>41</b>		<b>0</b>	<b>0</b>	<b>17</b>	<b>14</b>	<b>7</b>	<b>20</b>	<b>20</b>	<b>5</b>
grey shaded area, not contracted for												

WorkFirst Contracted Service Providers in Region 3	Hard to Employ		Hard to Employ			Hard to Employ - Other					
	Children with Special Needs Evaluation by a Public Health Nurse	Number of completions of Payment Point 1 = Evaluation, consultation and referral to community services	Family Violence Services	Number of completions of Payment Point 1 = DV evaluation/safety plan	Number of completions of Payment Point 2: Entering a countable component	Employment focused Counseling	Number of completions of Payment Point 1 = Payment for attendance at the first 2 counseling sessions	Number of completions of Payment Point 2 = Payment for the attendance at counseling session 11 & 12	Job Skills Training program	Number of completions of Payment Point 1 = Evaluation or service care plan	**Number of completions of last Payment Point for service. Varies by contractor as to the number of Payment Points and outcome.
Contractor	XN	PP1	XF	PP1	PP2	XM	PP1	PP6	JT	PP1	**last PP
Affiliates in Mental Health											
Center for Career Alternatives											
Chinook Enterprises											
Community Mental Health Services						27	23	5	15	8	5
Island County Health Department	3	3									
Island Employment Services											
Learning Disabilities Assoc of WA											
Lummi Indian Business Co											
New Leaf											
NW Private Industry Council											
Refugee Women's Alliance			9	4	0						
Service Alternatives											
Skagit County Health Department	5	0									
Skagit Domestic Violence & Sexual Assault Ctr			20	17	0						
Snohomish County Center for Battered Women			27	26	0						
Snohomish Health District											
Sunrise Services aka Community Trades & Careers											
TRAC											
Tulalip Tribes of WA											
Venture Advisory Service											
Volunteers of America											
Whatcom County Health & Human Services	3	3									
Whatcom Crisis Services			13	13	0						
With Grace											
Work Opportunities											
YWCA/Operation Improvement						108	66	27			
TOTALS	11	6	69	60	0	135	89	32	15	8	5
grey shaded area, not contracted for											

WorkFirst Contracted Service Providers in Region 3	Hard to Employ - Other						Hard to Employ		Hard to Employ			
	Homelessness Prevention services	Number of completions of Payment Point 1 = Payment for each participant that retains housing stability for 60 days and is in a WorkFirst activity or obtains employment	Self Employment services	Number of completions of Self Employment Business Plans	TANF Outreach	Number of completions of Payment Point 1 = Completed applications to the Community Service Office that are not pending	Learning Needs	**Number of completions of last Payment Point for service. Varies by contractor as to the number of Payment Points and outcome.	Whole Family Services	Number of completions of Payment Point 1 = Engagement and Evaluation	Number of completions of Payment Point 11 = Unsubsidized Employment for 90 days	Number of completions of Payment Point 12 = Independence from TANF for 6 mo
Contractor	XH	PP1	SP	PP1	TO	PP1	LD	PP1	WFS	PP1	PP11	PP12
Affiliates in Mental Health												
Center for Career Alternatives												
Chinook Enterprises												
Community Mental Health Services												
Island County Health Department												
Island Employment Services												
Learning Disabilities Assoc of WA							54	54				
Lummi Indian Business Co												
New Leaf												
NW Private Industry Council												
Refugee Women's Alliance												
Service Alternatives												
Skagit County Health Department												
Skagit Domestic Violence & Sexual Assault Ctr												
Snohomish County Center for Battered Women												
Snohomish Health District												
Sunrise Services aka Community Trades & Careers												
TRAC												
Tulalip Tribes of WA												
Venture Advisory Service			8	8								
Volunteers of America												
Whatcom County Health & Human Services												
Whatcom Crisis Services												
With Grace												
Work Opportunities												
YWCA/Operation Improvement	4	4										
TOTALS	4	4	8	8	0	0	54	54	0	0	0	0
grey shaded area, not contracted for												



	Job Preparation - Job Retention			Job Preparation - Work Experience					
	Job Retention Services	Number of completions of Payment Point 1 = Participant employed for 30 days from the date of the Service Delivery Plan	Number of completions of Payment Point 4 = Participant remains employed on the 360th day from Service Delivery Plan	Pre-Work Experience activity	**Number of completions of first Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment points and outcome.	Work Experience	Number of completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of completions of Payment Point 3 = Completion of Work Experience activity and/or obtaining employment
<b>WorkFirst Contracted Service Providers in Region 4</b>	<b>RS</b>	<b>PP1</b>	<b>PP4</b>	<b>PW</b>	<b>**PP1</b>	<b>**last PP</b>	<b>WE</b>	<b>PP1</b>	<b>PP3</b>
<b>VENDOR</b>									
Behavioral Sciences Institute									
Center for Career Alternatives									
Central Area Motivation									
Child Care Resources									
Creative Economics Opportunities Inc									
Domestic Abuse Women's Network									
Eastside DV Project									
Employment & Training Services									
Empowerment Institute									
Federal Way Youth and Family Services									
Hopelink	9	8	0						
HM & Associates									
Jewish Family Services									
King County Jobs Initiative									
Learning Disabilities Association									
Neighborhood House									
Pacific Associates									
Puget Sound ESD	9	9	0						
Rainier Case Management				5	5	0			
Refugee Women's Alliance									
Seattle Mental Health									
Seattle Public Schools Head Start									
Seattle-King County Private Industry Council									
South King County Multi-Service Center									
Seattle-King County Dept of Health									
TRAC Associates	737	729	419						
United Indians of All Tribes									
Urban League of Metropolitan Seattle									
Washington Women's Employment & Ed									
Washington Works									
With Grace									
Yakima Valley Opportunities Industrialization Ctr	12	12	0						
YWCA									
<b>Totals</b>	<b>767</b>	<b>758</b>	<b>419</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
gray shaded areas, is not contracted for that service									

WorkFirst Contracted Service Providers in Region 4	Job Preparation - WorkFirst Education Services						Hard to Employ		Hard to Employ		
	Adult Basic Education	Number of completions of Payment Point 1 = Pre-Course Evaluation & Personal Evaluation Plan	Number of completions of Payment Point 6 = General Education Development Certificate	General Education Development or High School Completion	Number of completions of Payment Point 1 = Evaluation of existing academic level	Number of completions of Payment Point 3 = Payment for obtaining GED certificate or diploma or enters employment	Children with Special Needs Evaluation by a Public Health Nurse	Number of completions of Payment Point 1 = Evaluation, consultation and referral to community services	Family Violence Services	**Number of completions of Payment Point 1 = service descriptions vary by contractor	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.
VENDOR	BE	PP1	PP6	GE	PP1	PP3	XN	PP1	XF	**PP1	**last PP
Behavioral Sciences Institute											
Center for Career Alternatives											
Central Area Motivation											
Child Care Resources											
Creative Economics Opportunities Inc											
Domestic Abuse Women's Network											
Eastside DV Project											
Employment & Training Services											
Empowerment Institute											
Federal Way Youth and Family Services									7	6	0
Hopelink											
HM & Associates											
Jewish Family Services											
King County Jobs Initiative											
Learning Disabilities Association											
Neighborhood House											
Pacific Associates											
Puget Sound ESD											
Rainier Case Management											
Refugee Women's Alliance											
Seattle Mental Health											
Seattle Public Schools Head Start											
Seattle-King County Private Industry Council											
South King County Multi-Service Center											
Seattle-King County Dept of Health							59	41			
TRAC Associates											
United Indians of All Tribes											
Urban League of Metropolitan Seattle											
Washington Women's Employment & Ed											
Washington Works											
With Grace											
Yakima Valley Opportunities Industrialization Ctr											
YWCA									9	8	1
Totals	0	0	0	0	0	0	59	41	16	14	1
gray shaded areas, is not contracted for that service											

WorkFirst Contracted Service Providers in Region 4	Hard to Employ - Other											
	Homeless Prevention Service	Number of completions of Payment Point 1 = Service Care Plan	Number of completions of Payment Point 6 = maintain housing for 12 months	Employment Support Project/Case Staffing	Number of completions of Payment Point 1 = initial screening	Number of completions of Payment Point 4 = Completes training or enters employment	Intensive In-home services	Number of completions of Payment Point 1 = Development of Service Care Plan	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Job Skills Training program	**Number of completions of first Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.
VENDOR	XH	PP1	PP3	RT	PP1	PP4	IH	PP1	**PP4	JT	**PP1	**last PP
Behavioral Sciences Institute							4	4	1			
Center for Career Alternatives												
Central Area Motivation												
Child Care Resources												
Creative Economics Opportunities Inc				62	62	0				33	23	16
Domestic Abuse Women's Network												
Eastside DV Project												
Employment & Training Services										53	51	2
Empowerment Institute							9	9	4			
Federal Way Youth and Family Services												
Hopelink												
HM & Associates												
Jewish Family Services												
King County Jobs Initiative												
Learning Disabilities Association										36	36	0
Neighborhood House												
Pacific Associates												
Puget Sound ESD										9	9	0
Rainier Case Management							342	245	130			
Refugee Women's Alliance												
Seattle Mental Health												
Seattle Public Schools Head Start												
Seattle-King County Private Industry Council												
South King County Multi-Service Center												
Seattle-King County Dept of Health							55	49	8			
TRAC Associates												
United Indians of All Tribes												
Urban League of Metropolitan Seattle												
Washington Women's Employment & Ed										28	26	15
Washington Works												
With Grace										26	26	26
Yakima Valley Opportunities Industrialization Ctr										59	58	21
YWCA												
Totals	0	0	0	62	62	0	406	303	142	244	229	80
gray shaded areas, is not contracted for that service												

WorkFirst Contracted Service Providers in Region 4	Hard to Employ - Other			Hard to Employ			Hard to Employ			
	Pregnancy to Employment Services	**Number of completions of Payment Point 1 = service descriptions vary by contractor	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Learning Needs	Number of completions of Payment Point 1 = Informal Evaluation, consultation & written report	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Whole Family Services	Number of completions of Payment Point 1 = Engagement and Evaluation	Number of completions of Payment Point 11 = Unsubsidized Employment for 90 days	Number of completions of Payment Point 12 = Independence from TANF for 6 mo
VENDOR	XP	**PP1	**last PP	LD	**PP1	**last PP	WFS	PP1	PP11	PP12
Behavioral Sciences Institute										
Center for Career Alternatives										
Central Area Motivation										
Child Care Resources										
Creative Economics Opportunities Inc	59	37	25							
Domestic Abuse Women's Network										
Eastside DV Project										
Employment & Training Services	13	11	7							
Empowerment Institute	15	15	13							
Federal Way Youth and Family Services										
Hopelink							5	5	0	0
HM & Associates										
Jewish Family Services										
King County Jobs Initiative										
Learning Disabilities Association										
Neighborhood House										
Pacific Associates										
Puget Sound ESD										
Rainier Case Management										
Refugee Women's Alliance										
Seattle Mental Health										
Seattle Public Schools Head Start										
Seattle-King County Private Industry Council				17	2	0				
South King County Multi-Service Center										
Seattle-King County Dept of Health	42	40	34							
TRAC Associates										
United Indians of All Tribes										
Urban League of Metropolitan Seattle										
Washington Women's Employment & Ed										
Washington Works										
With Grace										
Yakima Valley Opportunities Industrialization Ctr										
YWCA										
Totals	129	103	79	17	2	0	5	5	0	0
gray shaded areas, is not contracted for that service										

	Child Care Services			Transportation	
	Child Care Resources	Number of completions of Payment Point 1 = childcare service plan	Number of completions of Payment Point 4 = Childcare support for 60 days following placement	Transportation	Payment per one-way trip
<b>WorkFirst Contracted Service Providers in Region 4</b>					
<b>VENDOR</b>	<b>XC</b>	<b>PP1</b>	<b>PP4</b>	<b>TN</b>	<b>PP1</b>
Behavioral Sciences Institute					
Center for Career Alternatives					
Central Area Motivation					
Child Care Resources	93	93	15		
Creative Economics Opportunities Inc					
Domestic Abuse Women's Network					
Eastside DV Project					
Employment & Training Services					
Empowerment Institute					
Federal Way Youth and Family Services					
Hopelink					
HM & Associates					
Jewish Family Services					
King County Jobs Initiative					
Learning Disabilities Association					
Neighborhood House					
Pacific Associates					
Puget Sound ESD					
Rainier Case Management					
Refugee Women's Alliance					
Seattle Mental Health					
Seattle Public Schools Head Start					
Seattle-King County Private Industry Council					
South King County Multi-Service Center					
Seattle-King County Dept of Health					
TRAC Associates					
United Indians of All Tribes					
Urban League of Metropolitan Seattle					
Washington Women's Employment & Ed					
Washington Works					
With Grace					
Yakima Valley Opportunities Industrialization Ctr					
YWCA					
<b>Totals</b>	<b>93</b>	<b>93</b>	<b>15</b>	<b>0</b>	<b>0</b>
gray shaded areas, is not contracted for that service					

	Job Preparation - Job Retention			Job Preparation - Work Experience					
	Job Retention Services	Number of completions of Payment Point 1 = Participant employed for 30 days from the date of the Service Delivery Plan	Number of completions of Payment Point 4 = Participant remains employed on the 360th day from Service Delivery Plan	Pre-Work Experience activity	Number of completions of Payment Point 1 = Completion of one week of activities	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Work Experience	Number of completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of completions of Payment Point 3 = Completion of Work Experience activity and/or obtaining employment
<b>WorkFirst Contracted Service Providers in Region 5</b>									
<b>VENDOR</b>	<b>RS</b>	<b>PP1</b>	<b>PP4</b>	<b>PW</b>	<b>PP1</b>	<b>**last PP</b>	<b>WE</b>	<b>PP1</b>	<b>PP3</b>
Answers	15	10	3				17	15	6
Associated Ministries	1	1	1	44	44	2			
Bates Technical College	8	6	0	60	31	6	43	4	1
Behavioral Science Institute									
Bremerton Kitsap Health Dept									
Castele, Williams & Associates									
Centro Latino	2	1	0				15	8	3
Davidson, DeeAnn									
Family, Marriage & Counseling									
Karr NW									
Kitsap Community Resources	37	13	0	74	24	7			
Learning Disabilities Association									
Literacy Council of Kitsap									
LL Brown									
Metropolitan Development Council									
My Service Mind	3	3	0				11	4	0
Paratransit Services									
Pierce College VOTE	1	0	0				34	15	12
Pierce County Community Action Council	32	16	0				47	21	4
Peninsula Services							13	5	1
Private Industry Council									
Proud African American Youth Society PAAYS									
Puget Sound Educational Service District									
Rainier Case Management	2	2	0						
Tacoma Community College	26	16	0				45	24	12
Tacoma Community House	10	2	0				32	12	6
Tacoma Goodwill Industries									
Tacoma Pierce County Health Dept									
Tacoma Urban League							3	2	0
Vocational Consulting	118	96	0				44	64	6
Washington Women's Employment & Education	7	7	0	52	52	40	5	5	3
Work Opportunities Recruitment Company	79	45	0				68	30	9
With Grace									
YWCA - Bremerton									
YWCA - Tacoma									
<b>TOTALS</b>	<b>341</b>	<b>218</b>	<b>4</b>	<b>230</b>	<b>151</b>	<b>55</b>	<b>377</b>	<b>209</b>	<b>63</b>
gray shaded areas, is not contracted for									

	Job Preparation - WF Education			Hard to Employ		Hard to Employ			Hard to Employ - Other		
	Adult Basic Education	Number of completions of Payment Point 1 = Pre-Course Evaluation & Personal Evaluation Plan	Number of completions of Payment Point 6 = General Education Development Certificate	Children with Special Needs Evaluation by a Public Health Nurse	Number of completions of Payment Point 1 = Evaluation, consultation and referral to community services	Family Violence Services	**Number of completions of Payment Point 1 = service descriptions vary by contractor	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Intensive In-home services	Number of completions of Payment Point 1 = Development of Service Care Plan	Number of completions of Payment Point 4 = Participation in WorkFirst activity for 14 weeks, CM approval
WorkFirst Contracted Service Providers in Region 5	BE	PP1	PP6	XN	PP1	XF	**PP1	**last PP	IH	PP1	PP4
VENDOR											
Answers	3	3	0								
Associated Ministries											
Bates Technical College	89	67	8								
Behavioral Science Institute									36	36	19
Bremerton Kitsap Health Dept											
Castele, Williams & Associates											
Centro Latino	6	0	0								
Davidson, DeeAnn											
Family, Marriage & Counseling											
Karr NW											
Kitsap Community Resources											
Learning Disabilities Association											
Literacy Council of Kitsap	74	74	8								
LL Brown											
Metropolitan Development Council											
My Service Mind	3	0	0								
Paratransit Services											
Pierce College VOTE	20	7	7								
Pierce County Community Action Council	27	10	0								
Peninsula Services											
Private Industry Council											
Proud African American Youth Society PAAYS						89	89	22			
Puget Sound Educational Service District											
Rainier Case Management									34	28	2
Tacoma Community College	95	42	6								
Tacoma Community House	14	5	1								
Tacoma Goodwill Industries											
Tacoma Pierce County Health Dept				58	58						
Tacoma Urban League	1	0	0								
Vocational Consulting									46	39	11
Washington Women's Employment & Education											
Work Opportunities Recruitment Company											
With Grace											
YWCA - Bremerton						239	131	1			
YWCA - Tacoma						197	153	25			
TOTALS	332	208	30	58	58	525	373	48	116	103	32
gray shaded areas, is not contracted for											

WorkFirst Contracted Service Providers in Region 5	Hard to Employ - Other											
	Job Skills Training program	Number of completions of Payment Point 1 = Evaluation or service care plan	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Mental Health Evaluation	Number of completions of Payment Point 1 = Payment for completion of a face-to-face psychological interview	Number of completions of Payment Point 4 = Treatment plan submitted to DSHS	Special Needs Services designed for those with multiple barriers to employment	Number of completions of Payment Point 1 = Participant completes 2 weeks of workshops	Number of completions of Payment Point 4 = Completes weeks 7 & 8 of workshops and enters a WorkFirst activity	Pregnancy to Employment Services	**Number of completions of Payment Point 1 = service descriptions vary by contractor	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.
VENDOR	JT	PP1	**last PP	XM	PP1	PP4	SNS	PP1	PP4	XP	**PP1	**last PP
Answers										21	18	1
Associated Ministries	13	13	4									
Bates Technical College												
Behavioral Science Institute												
Bremerton Kitsap Health Dept												
Castele, Williams & Associates				45	45	30						
Centro Latino												
Davidson, DeeAnn												
Family, Marriage & Counseling												
Karr NW												
Kitsap Community Resources							101	42	15	65	18	9
Learning Disabilities Association												
Literacy Council of Kitsap												
LL Brown	51	51	51									
Metropolitan Development Council												
My Service Mind												
Paratransit Services												
Pierce College VOTE												
Pierce County Community Action Council	14	1	0									
Peninsula Services												
Private Industry Council	133	133	133									
Proud African American Youth Society PAAYS												
Puget Sound Educational Service District												
Rainier Case Management												
Tacoma Community College	123	61	33									
Tacoma Community House												
Tacoma Goodwill Industries												
Tacoma Pierce County Health Dept												
Tacoma Urban League												
Vocational Consulting	23	22	8									
Washington Women's Employment & Education	26	26	16									
Work Opportunities Recruitment Company												
With Grace	94	94	94									
YWCA - Bremerton												
YWCA - Tacoma												
<b>TOTALS</b>	<b>383</b>	<b>307</b>	<b>245</b>	<b>45</b>	<b>45</b>	<b>30</b>	<b>101</b>	<b>42</b>	<b>15</b>	<b>86</b>	<b>36</b>	<b>10</b>
gray shaded areas, is not contracted for												



	Hard to Employ			Hard to Employ - Whole Family Services				Transportation services		
	Learning Needs	Number of completions of Payment Point 1 = Informal Evaluation, consultation & written report	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Whole Family Services	Number of completions of Payment Point 1 = Engagement and Evaluation	Number of completions of Payment Point 11 = Unsubsidized Employment for 90 days	Number of completions of Payment Point 12 = Independence from TANF for 6 mo	Transportation services	Number of completions of Payment Point 1 = Payment Point varies by vendor as to the outcome	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.
WorkFirst Contracted Service Providers in Region 5	LD	PP1	**last PP	WFS	PP1	PP11	PP12	TN	**PP1	**last PP
VENDOR										
Answers										
Associated Ministries										
Bates Technical College										
Behavioral Science Institute										
Bremerton Kitsap Health Dept										
Castele, Williams & Associates										
Centro Latino										
Davidson, DeeAnn										
Family, Marriage & Counseling										
Karr NW										
Kitsap Community Resources								130	76	26
Learning Disabilities Association										
Literacy Council of Kitsap										
LL Brown										
Metropolitan Development Council										
My Service Mind										
Paratransit Services								110	110	110
Pierce College VOTE										
Pierce County Community Action Council										
Peninsula Services										
Private Industry Council										
Proud African American Youth Society PAAYS										
Puget Sound Educational Service District										
Rainier Case Management										
Tacoma Community College	14	6	6							
Tacoma Community House										
Tacoma Goodwill Industries										
Tacoma Pierce County Health Dept										
Tacoma Urban League										
Vocational Consulting										
Washington Women's Employment & Education										
Work Opportunities Recruitment Company										
With Grace										
YWCA - Bremerton										
YWCA - Tacoma										
TOTALS	14	6	6	0	0	0	0	240	186	136
gray shaded areas, is not contracted for										

WorkFirst Contracted Service Providers in Region 6	Job Preparation - Job Retention			Job Preparation - Work Experience					
	Job Retention Services	Number of completions of Payment Point 1 = Participant employed for 30 days from the date of the Service Delivery Plan	Number of completions of Payment Point 4 = Participant remains employed on the 360th day from Service Delivery Plan	Pre-Work Experience activity	Number of completions of Payment Point 1 = Completion of one week of activities	**Number of completions of last Payment Point for service. Varies by vendor as to the number of Payment Points and outcome.	Work Experience	Number of completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of completions of Payment Point 3 = Completion of Work Experience activity and/or obtaining employment
Vendor	RS	PP1	PP4	PW	PP1	**last PP	WE	PP1	PP3
Aberdeen School District #5									
Alternatives Professional Counseling									
Amor Case Management Services	75	75	74				85	85	33
Behavioral Health Resources									
Behavioral Sciences Institute									
Centralia College									
Chehalis Confederate Tribe									
Clallam County Health and Human Services									
Clallam County Hospital Dist #1				30	14	2			
Coastal Community Action	2	2	0						
Columbia River Mental Health Services									
Comm. Action Council of Lewis, Mason & Thurston				12	11	5	9	8	1
Community Enrichment Program									
First Step Family Support Center	16	16	4						
Grays Harbor County Board of Commissioners									
Healthy Families of Clallam County									
Independent Associates	7	7	3	16	15	7	9	9	4
Jamestown S'Klallum Tribe									
Jefferson County Health & Human Services									
Klickitat County Health Department									
Lewis County Health Department									
Lower Columbia Community Action Council	16	11	3	142	112	34	114	33	1
Mason County Department of Health									
Mason County Literacy									
Mason Transit Authority									
Nelson & Associates	142	0	0	7	0	0	1	0	0
North Thurston School Dist #3									
Pacific County Health Dept									
Rainier Case Management	67	62	8	3	3	0	12	5	1
SCA Pacific Case Management	77	60	19	13	10	6	13	13	7
Skookum Educational Program							5	5	2
South Sound Options Unlimited									
Southwest WA Health District									
St. John Medical Center									
SW Washington PIC	50	47	20				285	129	72
Tacoma Goodwill Industries	12	12	1				9	9	5
Thinking Edge/ Susan Latham	10	10	5	12	10	5	1	1	1
Thurston County Pacific Mt. Job Development	24	23	0						
Thurston County Public Health & Social Service									
Tumwater School District									
Wahkiakum County Health Department									
Work Opportunity Recruitment Co	54	32	2	6	3	2	2	2	0
<b>TOTALS</b>	<b>552</b>	<b>357</b>	<b>139</b>	<b>241</b>	<b>178</b>	<b>61</b>	<b>545</b>	<b>299</b>	<b>127</b>
grey shaded areas, is not contracted for									

WorkFirst Contracted Service Providers in Region 6	Job Preparation - WorkFirst Education						Hard to Employ		Hard to Employ		
	Adult Basic Education	Number of completions of Payment Point 1 = Pre-Course Evaluation & Personal Evaluation Plan	Number of completions of Payment Point 6 = General Education Development Certificate	General Education Development or High School Completion	Number of completions of Payment Point 1 = Evaluation of existing academic level	Number of completions Payment Point 5 = Payment for obtaining GED certificate or diploma or returning to school	Children with Special Needs Evaluation by a Public Health Nurse	Number of completions of Payment Point 1 = Evaluation, consultation and referral to community services	Family Violence Services	Number of completions of Payment Point 1 = DV evaluation/safety plan	Number of completions of Payment Point 2: Entering a countable component
Vendor	BE	PP1	PP6	GE	PP1	PP5	XN	PP1	XF	PP1	PP2
Aberdeen School District #5				78	63	6			19	19	0
Alternatives Professional Counseling											
Amor Case Management Services											
Behavioral Health Resources											
Behavioral Sciences Institute											
Centralia College	20	20	2								
Chehalis Confederate Tribe											
Clallam County Health and Human Services											
Clallam County Hospital Dist #1											
Coastal Community Action											
Columbia River Mental Health Services											
Comm. Action Council of Lewis, Mason & Thurston											
Community Enrichment Program											
First Step Family Support Center											
Grays Harbor County Board of Commissioners											
Healthy Families of Clallam County									18	5	0
Independent Associates											
Jamestown S'Klallam Tribe											
Jefferson County Health & Human Services											
Klickitat County Health Department											
Lewis County Health Department											
Lower Columbia Community Action Council	69	29	0								
Mason County Department of Health											
Mason County Literacy	6	6	0								
Mason Transit Authority											
Nelson & Associates											
North Thurston School Dist #3											
Pacific County Health Dept											
Rainier Case Management											
SCA Pacific Case Management											
Skookum Educational Program											
South Sound Options Unlimited											
Southwest WA Health District							72	72			
St. John Medical Center											
SW Washington PIC											
Tacoma Goodwill Industries											
Thinking Edge/ Susan Latham											
Thurston County Pacific Mt. Job Development											
Thurston County Public Health & Social Service											
Tumwater School District											
Wahkiakum County Health Department											
Work Opportunity Recruitment Co											
<b>TOTALS</b>	<b>95</b>	<b>55</b>	<b>2</b>	<b>78</b>	<b>63</b>	<b>6</b>	<b>72</b>	<b>72</b>	<b>37</b>	<b>24</b>	<b>0</b>
grey shaded areas, is not contracted for											

WorkFirst Contracted Service Providers in Region 6	Hard to Employ - Other								Hard to Employ - Whole Family Service				Transportation services		
	Intensive In-home services	Number of completions of Payment Point 1 = Development of Service Care Plan	Number of completions of Payment Point 4 = Participation in WorkFirst activity for 14 weeks, CM approval	TANF Outreach	Number of completions of Payment Point 1 = TANF Outreach	Mental Health Evaluation	Number of completions of Payment Point 1 = Payment for holistic & mental health assessment	Number of completions of Payment Point 5 = For obtaining unsubsidized employment, 45 days	Whole Family Services	Number of completions of Payment Point 1 = Engagement and Evaluation	Number of completions of Payment Point 11 = Unsubsidized Employment for 90 days	Number of completions of Payment Point 12 = Independence from TANF for 6 mo	Transportation services	Number of completions of Payment Point 1 = Transportation Side Services	Number of completions of Payment Point 3 = Per trip per child
Vendor	IH	PP1	PP4	TO	PP1	XM	PP1	PP5	WFS	PP1	PP11	PP12	TN	PP1	PP3
Aberdeen School District #5															
Alternatives Professional Counseling															
Amor Case Management Services		7	3	0					4	4	0	0			
Behavioral Health Resources															
Behavioral Sciences Institute		1	1	0											
Centralia College															
Chehalis Confederate Tribe															
Clallam County Health and Human Services															
Clallam County Hospital Dist #1															
Coastal Community Action															
Columbia River Mental Health Services															
Comm. Action Council of Lewis, Mason & Thurston															
Community Enrichment Program															
First Step Family Support Center															
Grays Harbor County Board of Commissioners															
Healthy Families of Clallam County															
Independent Associates															
Jamestown S'Klallum Tribe															
Jefferson County Health & Human Services															
Klickitat County Health Department															
Lewis County Health Department															
Lower Columbia Community Action Council		1	1	0					5	5	0	0			
Mason County Department of Health															
Mason County Literacy															
Mason Transit Authority															
Nelson & Associates															
North Thurston School Dist #3															
Pacific County Health Dept															
Rainier Case Management		13	0	0											
SCA Pacific Case Management															
Skookum Educational Program															
South Sound Options Unlimited															
Southwest WA Health District															
St. John Medical Center															
SW Washington PIC															
Tacoma Goodwill Industries															
Thinking Edge/ Susan Latham															
Thurston County Pacific Mt. Job Development															
Thurston County Public Health & Social Service															
Tumwater School District															
Wahkiakum County Health Department															
Work Opportunity Recruitment Co															
<b>TOTALS</b>	<b>22</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
grey shaded areas, is not contracted for															

## **Appendix E**

### **ORIA WorkFirst Contractors**

## DSHS WorkFirst Contract Summary Report - ORIA all regions

Appendix E

Region	SFY 99-00 SFY 01		Services Purchased	SFY 99-00		SFY 01		Final Paypoint % difference between SFYs		
	Number Served	Number of people gaining an ESL Unit <sup>1</sup>		Number Served	Number of people gaining an ESL Unit <sup>1</sup>					
	Number of contractors reporting outcomes									
1	3	1	<u>English as a Second Language</u> 1-3 ESL units gained	94	75	81	49			
2	2	2	4-6 ESL units gained	94	19	81	32			
3	4	3	1-3 ESL units gained	245	193	482	302			
4	5	6	4-6 ESL units gained	245	52	482	180			
5	3	1	1-3 ESL units gained	409	245	347	145			
6	4	2	4-6 ESL units gained	409	164	347	202			
			1-3 ESL units gained	730	471	814	349			
			4-6 ESL units gained	730	259	814	465			
			1-3 ESL units gained	415	245	365	101			
			4-6 ESL units gained	415	169	365	264			
			1-3 ESL units gained	329	304	564	474			
			4-6 ESL units gained	329	25	564	90			
	21	15								
			Sub-Total 1-3 units gained >	2222	1533	2653	1420			
			Sub-Total 4-6 units gained >	2222	688	2651	1233			
Region	SFY 99-00 SFY 01		Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
	Number Served	Number Reaching Final Paypoint		% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint			
1	2	2	<u>Work Experience</u> Completion of voluntary work experience	0	0	0%	0	0	0%	
2	4	3		9	5	56%	1	0	0%	-56
3	1	1		6	3	50%	5	1	20%	-33
4	7	5		24	7	29%	0	0	0%	-29
5	2	3		28	18	64%	28	19	68%	-10
6	3	4		22	15	68%	16	10	63%	-5
	19	18	Sub-Total >	89	48	54%	50	30	60%	-1

Region			Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
	SFY 99-00	SFY 01		Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint <sub>2</sub>	Number Served	Number Reaching Final Paypoint	% Reaching Final Paypoint	
			<b>Employment</b>							
1	2	2	Placements for 90 days	114	55	48%	108	81	75%	-19
2	4	3	Placements for 90 days	379	126	33%	368	235	64%	+11
3	1	1	Placements for 90 days	265	171	65%	215	170	79%	+11
4	7	5	Placements for 90 days	963	508	53%	964	778	81%	+12
5	2	3	Placements for 90 days	255	148	58%	230	160	70%	+2
6	3	4	Placements for 90 days	418	243	58%	282	196	70%	+2
	<b>19</b>	<b>18</b>	<b>Sub-Total &gt;</b>	<b>2394</b>	<b>1251</b>	<b>52%</b>	<b>2167</b>	<b>1620</b>	<b>75%</b>	<b>+19</b>
			<b>Job Retention Service<sub>3</sub></b>							
1	2	2	Employment for 360 days	114	3	3%	108	60	56%	+36
2	4	3	Employment for 360 days	379	0	0%	368	9	2%	+2
3	1	1	Employment for 360 days	265	12	5%	215	133	62%	+57
4	7	5	Employment for 360 days	963	16	2%	964	370	38%	+36
5	2	3	Employment for 360 days	255	25	10%	230	137	60%	+50
6	3	4	Employment for 360 days	418	6	1%	282	105	37%	+36
	<b>19</b>	<b>18</b>	<b>Sub-Total &gt;</b>	<b>2394</b>	<b>62</b>	<b>3%</b>	<b>2167</b>	<b>814</b>	<b>38%</b>	<b>+36</b>
			<b>Job Success Coach</b>							
1		1	100% Target Wage Rate for 90 days	this service was not available			1	0	0%	
2		2	100% Target Wage Rate for 90 days				110	0	0%	
3		1	100% Target Wage Rate for 90 days				13	0	0%	
4		3	100% Target Wage Rate for 90 days				105	18	17%	
5		1	100% Target Wage Rate for 90 days				3	0	0%	
6		3	100% Target Wage Rate for 90 days				84	0	0%	
	<b>11</b>		<b>Sub-Total &gt;</b>				<b>316</b>	<b>18</b>	<b>6%</b>	

**Notes:**

<sup>1</sup> A unit gain is acquired when attaining a learning element within a competency level. Each competency level has 4 skill units to be gained.

ESL payment points are based upon gaining a learning element. The six competency levels were divided and totaled into only two categories for this report.

<sup>2</sup> Percentages are calculated on those that reached the first payment point and those that completed the service.

<sup>3</sup> Job Retention Service was discontinued by DSHS August 30, 2000. Job Success Coach services began in September 2000.

No client served numbers were reported for Employment Retention Services so the number of clients who were served under Employment Services was used.

A zero (0) in the Number of contractors Reporting Outcomes column states they have providers, but no data was received for that service.

A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.

SFY00 DSHS contracted with 27 LEP Pathway contractors

SFY01 DSHS contracted with 30 LEP Pathway contractors

WorkFirst Limited English Proficiency (LEP) Pathway Contracted Service Providers	REGION	English as a Second Language services	Number completing 1-3 units of language gain	Number completing 4-6 units of language gain	Number of Job Placements	Remaining employed for 30 days	Remaining employed for 90 days	Number receiving Employment Retention Services	Number of Job Placements maintaining employment for 360 days	Number of reported referrals for Work Experience	Number of reported completions of Payment Point 1 = Placement at a non-profit community site and one week attendance	Number of reported completions of Payment Point 3 = completion of Work Experience assignment or employment for 30 days	Number involved in Job Success Coach services	Employed for 30 days	100% Target Wage Rate for 90 days following the completion of the Job Success Plan
Contractor		ESL	Units	Units	JP	PP1	PP2	RS	PP4	WE	PP1	PP3	JSC	PP1	PP8
Big Bend Community College	1														
ESD Spokane	1				33	26	24	33	0				33	1	0
World Relief-Spokane	1	81	49	32	75	60	57	75	60						
Columbia Industries	2	26	26	0	19	14	14	19	6					5	0
ESD Cascade East	2	456	276	180	349	342	221	349	2	1	0	0	349	105	0
World Relief - Tri Cities	2							0	1						
Bellingham Technical College	3	56	21	35											
Refugee Immigrant Forum of Snohomish	3	248	104	144	215	208	170	258	133	5	5	1	258	13	0
Whatcom Community College	3	43	20	23											
Bellvue Community College	4														
Diocese of Olympia	4							0	35						
Jewish Family Services	4	22	19	3	64	68	49	64	5						
Lake Washington Technical College	4	96	48	48											
Refugee Federation Service Center	4				391	403	300	391	154				391	22	0
Renton Technical College	4	171	62	109											
Seattle Central Community College	4	233	119	114											
Shoreline Community College	4	60	0	60											
South Seattle Community College	4	232	101	131											
TRAC Associates	4				229	189	186	229	80				229	70	0
World Relief - Seattle	4				280	274	243	280	96				280	13	0
My Service Mind	5				2	2	1	2	0	3	3	1			
Tacoma Community House	5	365	101	264	227	190	159	227	134	25	25	17	227	3	0
Vocational Consulting	5				1	2	1	1	3	0	0	1			
Centralia College	6														
ESD Cowlitz	6	7	3	4	16	16	10	16	0				16	5	0
ESD Olympia	6				37	41	29	37	0				37	19	0
Peninsula College	6														
Refugee and Immigrant Center	6									1	1	1			
South Puget Sound Community College	6														
Southwest Private Industry Council	6	557	471	86	229	184	157	229	145	15	15	10	229	60	0
<b>TOTALS</b>		<b>2096</b>	<b>949</b>	<b>1147</b>		<b>1835</b>	<b>1464</b>	<b>2210</b>	<b>854</b>	<b>50</b>	<b>49</b>	<b>31</b>	<b>2068</b>	<b>316</b>	<b>0</b>
no referrals															
grey shaded areas, not contracted for															



## **Appendix F**

### **ESD WorkFirst Contracts: Statewide and by Region**

## ESD WorkFirst Contract Summary Report - STATEWIDE

SFY 99-00	SFY 01	Services Purchased	SFY 99-00			SFY 01			Final Paypoint % difference between SFYs
			Number Served <sub>1</sub>	Number Reaching Final Paypoint	% Reaching Final Paypoint	Number Served	Number Reaching Final Paypoint <sup>3</sup>	% Reaching Final Paypoint	
Number of contractors reporting outcomes									
8	11	<b>Job Placement</b> Special Needs/Rural and Remote	399	135	34%	316	203	64%	+30
5	5	<b>Mentoring</b>	132	70	53%	308	172	56%	+3
	8	<b>Job Success Coach</b> <sub>2</sub>	this service was not available			977	156	16%	
	3	<b>Apprenticeship</b> <sub>2</sub>	this service was not available			66	18	27%	
<b>Total &gt;</b>			<b>531</b>	<b>205</b>	<b>39%</b>	<b>1667</b>	<b>549</b>	<b>33%</b>	<b>-10%</b>

Notes:

<sup>1</sup> Number Served reflects participants reaching the first payment point.

<sup>2</sup> The Job Success Coach and the Apprenticeship program began in SFY01 and are two year programs. Participants who entered the program in SFY01 will not complete the program until SFY03.

<sup>3</sup> Job Success Coach Final Paypoint is those that have remained employed for 5 months. Apprenticeship training Final Paypoint is those that have been employed for a min. of 30 days.

A blank in the Number of contractors Reporting Outcomes column states they had no providers for that service.

**SFY 99-00**      ESD contracted with a total of 13 different contractors  
**SFY 01**        ESD contracted with a total of 24 different contractors

WorkFirst Employment Security Contracted Service Providers	REGION	Job Placement referrals for Special Needs, Rural & Remote areas	Number remaining employed for 30 days	Number remaining employed for 90 days	Mentoring & Employer Engagement referrals	Remaining employed for 30 days	Remaining employed for 90 days	Job Success Coach referrals	Number of Job Placements maintaining employment for 30 days	Number of Job Placements maintaining employment for 5 months	Apprenticeship training enrolled	Number of completions of the apprenticeship training program	Number employed in an apprenticeship	Number employed for 30 - 90 days
Contractor		JP	PP1	PP3	MT	PP1	PP2	JSC	PP1	PP2	AP	Comp	Appr	Emp
Blue Mountain Action Council	CE	25	0	0										
Colville Confederate Tribe	CE	120	21	21										
Community Action Whitman County	CE	0	0	0										
Elmview Ellensburg	CE	6	5	2										
Goodwill Industries of the Columbia	CE	36	11	5										
Karr NW	CE	80	73	57										
Rural Resources	CE	260	109	55										
Spokane Tribe of Indians	CE	50	22	22										
Nooksack Tribe	W	30	25	17										
Lummi Nation	W	40	25	11										
Upper Skagit Tribe	W	35	25	13										
Rainier Case Management	SW					140	76	345	347	63				
Work Opportunity Recruitment Co	SW					36	5							
SCA Pacific	SW/CE					77	65	79	78	9	7	4	3	2
Morningside	SW					20	0							
Vocations Unlimited	SW					35	26							
Washington State Migrant Council	CE							136	112	18				
Trac Associates	PS/W							345	261	19				
Nelson & Associates	SW							144	104	20				
First Steps Family Support Center	W							26	14	0				
West End Outreach	W							19	18	0				
Puget Sound OIC	PS/W							75	43	27				
Seattle Vocational Institute	PS										14	11	7	4
CTED (ANEW)	PS/W										45	27	12	12
<b>TOTALS</b>		<b>682</b>	<b>316</b>	<b>203</b>	<b>0</b>	<b>308</b>	<b>172</b>	<b>1169</b>	<b>977</b>	<b>156</b>	<b>66</b>	<b>42</b>	<b>22</b>	<b>18</b>
grey shaded areas, not contracted for														